

A meeting of the **OVERVIEW AND SCRUTINY PANEL (COMMUNITIES AND ENVIRONMENT)** will be held in **ZEST CAFE, ONE LEISURE ST NEOTS, BARFORD ROAD, ST NEOTS, PE19 2SA** on **TUESDAY, 1ST NOVEMBER 2016** at **7:00 PM** and you are requested to attend for the transaction of the following business:-

**Contact  
(01480)**

## **APOLOGIES**

### **1. MINUTES (Pages 5 - 18)**

To approve as a correct record the Minutes of the meetings held on 4th and 12th October 2016.

**A Green  
388008**

### **2. MEMBERS' INTERESTS**

To receive from Members declarations as to disclosable pecuniary and other interests in relation to any Agenda item.

### **3. NOTICE OF KEY EXECUTIVE DECISIONS (Pages 19 - 22)**

A copy of the current Notice of Key Executive Decisions is attached. Members are invited to note the Plan and to comment as appropriate on any items contained therein.

**M Sage  
388007**

### **4. ONE LEISURE ST NEOTS**

Following the Panel's site visit of One Leisure St Neots, Members have an opportunity to ask questions in regards to the leisure centre.

**J Wisely  
388049**

### **5. HINCHINGBROOKE AND PETERBOROUGH HOSPITALS MERGER**

The Panel are asked to propose to the Cabinet as to whether the Council should support the merger and its suggested response.

**A Green  
388008**

### **6. STREET CLEANSING SERVICE SPECIFICATION IMPLEMENTATION UPDATE (Pages 23 - 30)**

The Panel is to receive an implementation update on the Street Cleansing Service Specification.

**N Sloper  
388635**

### **7. EXCLUSION OF PRESS AND PUBLIC**

To resolve:

that the press and public be excluded from the meeting because the business to be transacted contains information relating to the financial or business affairs of any particular person (including the

authority holding that information and information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees.

**8. CONTRACTUAL ARRANGEMENTS AND POTENTIAL IMPROVEMENT PROGRAMME OF HINCHINGBROOKE COUNTRY PARK** (Pages 31 - 38)

The Contractual Arrangements and Potential Improvement Programme of Hinchingbrooke Country Park is to be presented to the Panel.

**N Sloper  
388635**

**9. RE-ADMITTANCE OF PRESS AND PUBLIC**

To resolve:

That the press and public be re-admitted to the meeting.

**10. REPORT ON EXTERNAL ORGANISATIONS** (Pages 39 - 44)

Members are to receive a report on External Organisations.

**A Green  
388008**

**11. WORK PLAN STUDIES** (Pages 45 - 48)

To consider the work programmes of the Economy and Growth and Performance and Customers Overview and Scrutiny Panels.

**A Green  
388008**

**12. OVERVIEW AND SCRUTINY PROGRESS** (Pages 49 - 52)

To consider a report on the Panel's activities.

**A Green  
388008**

Dated this 21st day of October 2016



Head of Paid Service

**Notes**

**1. Disclosable Pecuniary Interests**

(1) *Members are required to declare any disclosable pecuniary interests and unless you have obtained dispensation, cannot discuss or vote on the matter at the meeting and must also leave the room whilst the matter is being debated or voted on.*

(2) *A Member has a disclosable pecuniary interest if it -*

*(a) relates to you, or*

*(b) is an interest of -*

*(i) your spouse or civil partner; or*

*(ii) a person with whom you are living as husband and wife; or*

*(iii) a person with whom you are living as if you were civil partners*

*and you are aware that the other person has the interest.*

(3) *Disclosable pecuniary interests includes -*

- (a) *any employment or profession carried out for profit or gain;*
- (b) *any financial benefit received by the Member in respect of expenses incurred carrying out his or her duties as a Member (except from the Council);*
- (c) *any current contracts with the Council;*
- (d) *any beneficial interest in land/property within the Council's area;*
- (e) *any licence for a month or longer to occupy land in the Council's area;*
- (f) *any tenancy where the Council is landlord and the Member (or person in (2)(b) above) has a beneficial interest; or*
- (g) *a beneficial interest (above the specified level) in the shares of any body which has a place of business or land in the Council's area.*

### **Non-Statutory Disclosable Interests**

(4) *If a Member has a non-statutory disclosable interest then you are required to declare that interest, but may remain to discuss and vote providing you do not breach the overall Nolan principles.*

(5) *A Member has a non-statutory disclosable interest where -*

- (a) *a decision in relation to the business being considered might reasonably be regarded as affecting the well-being or financial standing of you or a member of your family or a person with whom you have a close association to a greater extent than it would affect the majority of the council tax payers, rate payers or inhabitants of the ward or electoral area for which you have been elected or otherwise of the authority's administrative area, or*
- (b) *it relates to or is likely to affect a disclosable pecuniary interest, but in respect of a member of your family (other than specified in (2)(b) above) or a person with whom you have a close association, or*
- (c) *it relates to or is likely to affect any body –*
  - (i) *exercising functions of a public nature; or*
  - (ii) *directed to charitable purposes; or*
  - (iii) *one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union) of which you are a Member or in a position of control or management.*

*and that interest is not a disclosable pecuniary interest.*

## **2. Filming, Photography and Recording at Council Meetings**

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**Please contact Mr Adam Green, Democratic Services Officer (Scrutiny), Tel No. 01480 388008/e-mail [Adam.Green@huntingdonshire.gov.uk](mailto:Adam.Green@huntingdonshire.gov.uk) if you have a general query on any Agenda Item, wish to tender your apologies for absence from the meeting, or would like information on any decision taken by the Committee/Panel.**

**Specific enquiries with regard to items on the Agenda should be directed towards the Contact Officer.**

**Members of the public are welcome to attend this meeting as observers except during**

**consideration of confidential or exempt items of business.**

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[www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk) (*under Councils and Democracy*).

If you would like a translation of Agenda/Minutes/Reports or would like a large text version or an audio version please contact the Elections & Democratic Services Manager and we will try to accommodate your needs.

***Emergency Procedure***

*In the event of the fire alarm being sounded and on the instruction of the Meeting Administrator, all attendees are requested to vacate the building via the closest emergency exit.*

## HUNTINGDONSHIRE DISTRICT COUNCIL

MINUTES of the meeting of the OVERVIEW AND SCRUTINY PANEL (COMMUNITIES AND ENVIRONMENT) held in Civic Suite 0.1A, Pathfinder House, St Mary's Street, Huntingdon, PE29 3TN on Tuesday, 4th October 2016.

PRESENT: Councillor T D Alban – Chairman.  
Councillors J W Davies, Mrs A Donaldson, D A Giles, T Hayward, Mrs P A Jordan and L R Swain.

APOLOGIES: Apologies for absence from the meeting were submitted on behalf of Councillors B S Chapman, Mrs A Dickinson, D Harty, P Kadewere and Mrs J Tavener.

IN ATTENDANCE: Councillors G J Bull, R C Carter, R B Howe and D M Tysoe.

### 33. MINUTES

The minutes of the meeting of the Overview and Scrutiny Panel (Communities and Environment) held on 6th September 2016 were approved as a correct record and signed by the Chairman.

### 34. MEMBERS' INTERESTS

Councillor Mrs P A Jordan declared a non-pecuniary interest in relation to Minute Number 38 as an employee of Cambridgeshire Community Service based at Hinchingsbrooke Hospital.

Councillor T Alban declared a non-pecuniary interest in relation to Minute Number 38 as an employee of a company that engage in commercial activities with Peterborough Hospital as well as with Addenbrookes Hospital.

### 35. NOTICE OF KEY EXECUTIVE DECISIONS

The Panel received and noted the current Notice of Key Executive Decisions (a copy of which is appended in the Minute Book) which has been prepared by the Executive Leader for the period 1st October 2016 to 31st January 2017.

*(At 7.03pm, during the consideration of this item, Councillor A Donaldson entered the meeting.)*

### 36. WASTE ROUND RECONFIGURATION - IMPLEMENTATION UPDATE

With the aid of a report by the Head of Operations (a copy of which is appended in the Minute Book) the Waste Round Reconfiguration – Implementation Update was presented to the Panel.

Members were informed that the implementation date for the reconfigured waste rounds will take place on 6th February 2017. As the customer responses had not returned as quickly as the Council had anticipated, the original implementation date proved to be unachievable. There is now sufficient data to commence the modelling of the reconfigured rounds, once this has been completed the Council will be able to anticipate the change that would take place and therefore communications that would be required.

The Panel were informed that the delay in implementation of the reconfigured rounds would mean that savings are not realised this financial year however the Operations Service have committed to make one-off in year savings to compensate..

In response to a question regarding the service's insufficient resources to collect missed waste collections, Members were informed that by reconfiguring the rounds the service would have the flexibility collect missed waste collections. The issue currently is that the rounds are unbalanced and therefore inefficient and unable to accommodate additional collections.

Following a question asking what percentage of the budget is saved through the efficiency savings, Members were informed that whilst Officers did not currently have the answer they would find out and inform Members at a later date.

The Panel was informed that the majority of the savings would be realised by reducing the amount of vehicles the service uses. By reconfiguring the rounds the service would become more efficient and would need less vehicles as a result to carry out the rounds.

Members were informed that all known potential developments will be taken into account once the modelling begins. If the development rate suddenly shoots up then a waste round reconfiguration would have to be carried out sooner than expected.

In response to the question would Parish Councils be kept up to date, the Panel were informed that the delivery of communication plan will involve parishes however as the service don't yet know the scale of the changes then consequently the service don't know how much communication needs to be done.

The Panel were informed that waste collections during Christmas and New Year would only be running one day late and that as of 2nd January 2017, services would be back to normal. The quick turnaround is due to the new contracts which include the requirement to work Bank Holidays.

Following a question as to the cost of bank holiday working Members were informed that the cost isn't too different from current costs. The enhancement for bank holiday working is greater than Saturday working however Saturdays were used in the past to catch up on collections following a bank holiday. Members were told that price for bank holiday enhancements are worth paying as disruption is minimised.

The Panel have thanked the waste collection operatives for their

contribution to the waste round reconfiguration project.

*(At 7.04pm, during the consideration of this item, Councillors G J Bull and D M Tysoe left the meeting.)*

**37. HUNTINGDONSHIRE COMMUNITY SAFETY PARTNERSHIP ANNUAL REPORT 2015/16**

With the aid of a report by the Head of Community Services (a copy of which is appended in the Minute Book) the Huntingdonshire Community Safety Partnership Annual Report 2015/16 was presented to the Panel.

By way of introduction, the Panel was informed that the Huntingdonshire Community Safety Partnership was set up in 1998 and that out of all the local authorities in Cambridgeshire, Huntingdonshire has the largest population.

Members were informed that Huntingdonshire has recorded an increase of 7% in total crimes which equates to an increase of 470 offences. The largest volume increases over this period were violence without injury (283 crimes) and non-dwelling Burglaries (111 crimes). The ward of Huntingdon West has recorded the highest crime rate within the District.

The Panel noted that the Police are governed by crime recording standards. This means that if someone wants to report that a crime has been committed then unless the Police can say it hasn't happened, the crime has to be recorded. In addition the Police have to record crimes that they witness and what third parties have informed them, even if it does not lead to a prosecution.

The HCSP think that it is positive that crimes are being recorded as it shows that people have the confidence to come forward and report crimes like Child Sexual Exploitation, Human Trafficking and Domestic Abuse.

Members were informed that with the change of the Police and Crime Commissioner (PCC), the HCSP are not sure if its funding will continue.

Following a question in regards to the Boxing project to tackle youth related violence on Loves Farm and how many young people are taking part, Members were informed that there are 10 young people, who are accessing the club.

A Member highlighted the concern that public transport to the club is not good and that could prevent attendance, however the Panel were assured that the HSCP would consider a transport arrangement. It was recognised that there would be a cost involved however if it targets the right people then the HCSP would consider the arrangement.

In response to a question regarding problem solving groups and their openness to Members, all present were informed that problem solving groups were developed to respond to issues around problem people and problem families. The Groups have an information sharing

agreement that enables partner agencies to share information between each that may be of a confidential nature and on occasions, it is not appropriate or necessary to share this level of detail with Members. Where an issue has arisen that affects the community, it may be possible to provide regular updates to Members to reassure them that action is being taken.

Members were informed about the Transforming Lives Project which is a pilot scheme carried out on the Oxmoor estate in Huntingdon. The age group of participants are of secondary school age and they are identified through a matrix. The project was developed in response to concerns of gang activity in the area.

The Panel were informed that crime prevention is important in terms of cost effectiveness as late action costs the country £5.4bn and the cost of taking an individual into custody is approximately £10k.

With 100 languages now being spoken in the County a Member asked how much of the crime is imported. In response Members noted that the change of demographics has an impact on the District's crime rate and it affects some types of crime, such as Modern Day Slavery, more than others.

In response to a question regarding the Police Community Support Officers (PSCO) vacancies and have they been filled the Panel were informed that they hadn't. In 2010 the number of PSCOs countywide was reduced from 195 to 150. The District have 27 PSCOs with some covering large areas. Following concerns from the Police about rural crime, the Rural Crime Action Team was reformed in April 2016.

Members noted that the current PCC is supportive of and wants volunteers, Police Cadets and Special Officers, however currently Huntingdonshire is the only area in the County that does not have a cadet team.

The Panel commended on the work of HCSP and has urged that the PCC should look to build on the successes made by the HCSP in the District. The Panel added that they would regret if money was to be saved by stopping funding of the HCSP as Members believe that this may lead to an increase in costs in tackling crime in the future.

Members have requested that they receive an update report on the HCSP every six months and have offered to scrutinise topics and ideas for the HCSP.

The Panel agreed that a Member should accept the invitation of the Chairman of the HSCP to attend a HCSP meeting and become the Panel's 'expert' in community safety matters.

*(At 7.23pm, during the consideration of this item, Councillor R C Carter left the meeting.)*

### **38. OVERVIEW AND SCRUTINY WORK PROGRAMME**

With the aid of a report by the Democratic Services Officer (Scrutiny) (a copy of which is appended in the Minute Book) the Panel reviewed the progress of its activities since the last meeting. Members noted



that the Hinchingsbrooke Hospital item would be removed after the special panel meeting taking place on 12th October 2016.

The Executive Leader addressed the Panel and suggested that Members would might like to include the CCTV network on to the work programme and examine the utilisation of CCTV in market towns by the Police.

The Panel agreed that the Sibson Airfield is not for the work programme and would most likely be dealt with by the Development Management Committee.

Members agreed that the investigation of the CCTV network and the Future of Hinchingsbrooke Country Park, Paxton Pits, Godmanchester Nursery and Public Rights of Way are a priority for the Panel.

*(At 8.33pm, during the consideration of this item, Councillor P A Jordan left the meeting.)*

Chairman

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## HUNTINGDONSHIRE DISTRICT COUNCIL

MINUTES of the meeting of the OVERVIEW AND SCRUTINY PANEL (COMMUNITIES AND ENVIRONMENT) held in Civic Suite 0.1A and 0.1B, Pathfinder House, St Mary's Street, Huntingdon, PE29 3TN on Wednesday, 12th October 2016.

PRESENT: Councillor T D Alban – Chairman.

Councillors Mrs A Dickinson,  
Mrs A Donaldson, T Hayward,  
Mrs P A Jordan, P Kadewere, L R Swain and  
Mrs J Tavener.

APOLOGIES: Apologies for absence from the meeting were submitted on behalf of Councillors B S Chapman, J W Davies, D A Giles and D Harty.

IN ATTENDANCE: Councillors R B Howe and J M Palmer.

### **39. MEMBERS' INTERESTS**

Councillor T Alban declared a non-pecuniary interest in relation to Minute Numbers 40, 41 and 42 as an employee of a company that engages in commercial activities with Peterborough Hospital as well as with Addenbrookes Hospital.

Councillor Mrs P A Jordan declared a non-pecuniary interest in relation to Minute Numbers 40, 41 and 42 as an employee of Cambridgeshire Community Service based at Hinchingsbrooke Hospital.

### **40. CAMBRIDGESHIRE AND PETERBOROUGH CLINICAL COMMISSIONING GROUP (CCG)**

Tracy Dowling presented the Clinical Commissioning Group (CCG) Performance Report to the Panel. Members noted that the governance of the CCG altered in January 2016 when Dr Modha stepped down from the role of Accountable Officer and steps have been taken to strengthen the governance arrangements. Tracey Dowling has been appointed as the Accountable Officer (known as Chief Officer) and Doctor Howsam is now the Chief Clinical Officer and the Chair of the Governing Body.

The CCG have had a difficult year as a result of the collapse of the UnitingCare contract. In addition some performance targets have not been met.

A number of organisational changes have been made to assist the financial position of the CCG as the group have an underlying deficit position. The main cause of the deficit is the amount and cost of work currently undertaken by the hospitals. Despite the financial position standards are being met. NHS England are working closely with the CCG to turnaround the financial position.

Members noted that the sustainability and transformation plan (STP) is in development which focuses on improving the clinical outcomes for patients but also addressing the system wide financial deficit over the next 5 years. The first draft of the STP was submitted to NHS England on 30th June and the next draft is due to be submitted on 22nd October. Mr David Astley has been appointed as the Independent Chair for the Cambridgeshire and Peterborough STP. Tracey Dowling has offered to return to the Panel and discuss the STP in more detail once it has been finalised.

The CCG has stated that it wants patients to be taken care of at home as opposed to being taken care of in hospital as there is evidence to suggest that being in a hospital bed has a negative impact on rehabilitation. The current delivery of rehabilitation for patients who have had stroke is currently not best practice so different models of care and rehabilitation for stroke patients are being considered.

The Panel were informed that the CCG is undertaking public engagement on how to make the minor injury and outpatient services in East Cambridgeshire and Fenland more sustainable and improve integration with other health care providers.

Tracey Dowling informed Members that regarding the Older People's and Adult Community Services (OPACS) the CCG is confident that the model of care in place remains the best solution for patients.

In respect to Non-Emergency Patient Transport Services (NEPTS) Members were informed that the service is not yet functioning at the standard expected but 'teething problems' are being addressed.

Following a question it was confirmed that QIPP means Quality, Innovation, Productivity and Prevention.

In response to a question regarding the NEPTS, Members were informed that GPs are referring patients to the service and the information is being advertised on the CCG's website. The East of England Ambulance Service then checks the eligibility of patients.

After a question about the management of Hinchingsbrooke Hospital, Tracy Dowling stated that Hinchingsbrooke is under good management and the CCG works closely with the management of Hinchingsbrooke as both parties want what is best for patients. She informed Members that the staff at Hinchingsbrooke delivers good clinical care every day.

In response to a question Ms Dowling explained that the CCG was declared inadequate by the CQC due to the financial position of the CCG. Part of the problem is that the CCG pay £200m per year for medicines that patients never use.

#### **41. HINCHINGBROOKE AND PETERBOROUGH HOSPITALS MERGER**

The Panel received a presentation from Lance McCarthy, Chief Executive Officer at Hinchingsbrooke Healthcare NHS Trust (HHCT) on the Full Business Case for the merger of HHCT with Peterborough and Stamford Hospitals NHS Foundation Trust (PSHFT). This included details of HHCT's plan for Clinical Service Provision,

presented by Dr Melanie Clements, Medical Director at HHCT.

Members were informed of the background to the Full Business Case and the proposal of merger including: HHCT is neither clinically nor financially sustainable in its current form; PSHFT is clinically and operationally sustainable but not financially sustainable and Cambridgeshire and Peterborough is one of the most financially challenged health systems in the country.

The Panel were reminded that the Outline Business Case that was approved at the Trusts' Board meetings in May 2016 outlined clear clinical and financial benefits for the Trusts working as one organisation. In regards to HHCT a merged organisation would ensure that clinical services are sustained at the Hinchingsbrooke site.

Following a series of public engagement events over the summer the Trusts developed the Full Business Case and approved it at their Board meetings in September 2016. There will now be more public engagement events before the Full Business Case is ratified by the Trusts' Boards at their meetings in November 2016. After this, the Full Business Case will be forwarded onto the NHS regulator who will make its recommendation to the Secretary of State for final approval in March 2017. The merger would then take place on 1st April 2017.

Dr Melanie Clements, Medical Director at HHCT, presented the Trust's plan for Clinical Service Provision at Hinchingsbrooke hospital. The Panel were informed that the hospital is not clinically sustainable in its current form. As an example of this, Members were told that 20 of the 90 consultant staff at Hinchingsbrooke are locums.

A merged Trust would cover a larger population, requiring a larger team of consultant staff. This would make consultant positions more attractive for applicants as a larger team would mean a reduction in the amount of unsociable hours a consultant would have to work. Dr Clements explained that this would reduce the need for locums, cutting costs as employing locums is not the best use of money.

It was explained that not all clinical services are currently provided at Hinchingsbrooke. For example, trauma (level 2 and 3) patients are taken to Addenbrookes Hospital. However Dr Clements explained that there is a desire for both Trusts to continue to provide emergency services on the Hinchingsbrooke site after the merger.

The Panel were informed that one of the reasons why a merged Trust is preferable to an arrangement of sharing consultants is that with a shared working arrangement the other hospital could pull back doctors to cover their own staff shortages.

Members were informed that the following services have been identified for integration first as they face the greatest sustainability risk: stroke, emergency department, diagnostic imaging, cardiology, respiratory medicine and clinical haematology.

Dr Clements explained the wider benefits of clinical integrations including: both Trusts working together to meet the seven day standards; the formalisation and expansion of training clinical rotations; assisting staff on all sites to learn from best practice to

improve services and increasing resilience to meet standards for rapid access to services.

Clinical integration is already being progressed, with a joint Haematology consultant appointed in mid-September already increasing cover at Hinchingsbrooke. The Panel were informed that chemotherapy services for young adults at Hinchingsbrooke would benefit from the merger due to PSHFT having accreditation which Hinchingsbrooke does not.

Mr McCarthy informed Members of the financial case for merger. The merger will not solve all financial problems however the merger will save £9m per annum. There will be on-off transition costs of £13m. A merged Trust would expect to have a positive contribution delivered from year three with the opportunity for further future savings. Following a question regarding the transition costs Mr McCarthy explained that a significant proportion of the cost would be for new IT systems so that data could be accessed at all sites.

The Panel heard the benefits and risks of the merger outlined to them before Mr McCarthy explained the next steps for the Full Business Case which include submission of the Full Business Case to the regulator, further engagement with staff and public, ratification by the Trusts' Boards and merger on 1st April 2017.

Members were informed that as the merger would be an acquisition of Hinchingsbrooke by Peterborough the governance arrangements would be a foundation trust governance arrangement. This means that there will be a Council of Governors comprised of appointed governors from partner organisations, 17 public governors and 7 staff governors.

The 17 public governors are to have the following number of representatives from each site Hinchingsbrooke 6, Peterborough 6 and Stamford 5. The 7 staff governors are to have the following number of representatives from each site Hinchingsbrooke 3, Peterborough 3 and Stamford 1.

Mr McCarthy reassured the Panel that there are no plans or proposals to expect patients in Huntingdonshire to travel to Peterborough or Stamford and that whilst the local Board would be abolished the area would have a greater say on the Council of Governors.

Members were reassured that the number of redundancies as a result of the merger would be kept to a minimum and that all staff will be properly supported throughout any process to integrate the hospitals. In addition PFI costs at Peterborough hospital do not and will not impact upon patient care across any of the three hospitals.

#### Questions from Members and public participants

In response to a question regarding care in the home and the shortage of staff, Ms Dowling informed Members that having the right workforce in place is a challenge however by changing the skill mix the CCG are confident of delivering the work. The training of GPs is important as there are a significant number due to retire.

The Panel noted that through the merger Hinchingsbrooke would have access to more medical professionals and some doctors have already expressed an interest in working at Hinchingsbrooke.

Mr McCarthy was asked why it took two months for Mr Burns, Chairman at HHCT, to respond to a letter sent on behalf of the Panel. Mr McCarthy did not know the reason for the delay however he did apologise for the delay.

In response to a question regarding income from the Health Campus, Members were informed that there are still plans for the Health Campus to go ahead and it is expected to produce an income of £5-£7m per year for the merged Trust Board.

After a question regarding alternative options, the Panel was informed that there is no 'Plan B'. The Trusts had previously reviewed all the options and a merger is considered the best option to offer clinical and financial stability. Mr McCarthy reminded Members that doing nothing is not an option as services are currently not sustainable. The CCG has also confirmed its support of the merger.

Following a question regarding the provision of emergency services, Mr McCarthy assured Members that emergency services will continue to be delivered at Hinchingsbrooke. However after being pressed for a guarantee, Mr McCarthy confirmed that a guarantee could not be given as health services are changing nationally and due to the impact of future demographic changes locally.

In response to a question on how much the last public engagement shaped the Full Business Case, Mr McCarthy explained that the terminology used has become clearer. For example, the Full Business Case refers to acquisition rather than just a merger. The Trusts have arranged 12 meetings across the area including meetings in Huntingdon, St Ives and St Neots.

Following a request Mr McCarthy explained that of the £13m merger cost £8m is IT integration costs, £3.5m is staff resource and £2.5m is allocated towards redundancy costs. The £9m savings per year is phased to start from when the Trusts merge and once the Trusts are merged the merged Trust will control the finances.

A Member asked about the current deficits at HHCT and PSHFT. The Panel was told that HHCT has disproportionately high costs as smaller hospital still needing to run a full back office team (e.g. HR/IT). PSHFT has ongoing overspend problems some of which will be resolved through the merger.

Mr McCarthy explained that the representative on the Council of Governors is proportional to the population of the area. The Hinchingsbrooke serves 193,000 people and Peterborough and South Lincolnshire serve 570,000 people. Despite Mr McCarthy's explanation, Members were concerned that the 'North' could outvote the 'South'.

Following a question regarding the benefit to Huntingdonshire of investment in minor injury and outpatient services units in Fenland and East Cambridgeshire, the Panel were told that investment in

these units could alleviate pressure at accident and emergency at Hinchingbrooke.

A public participation session followed the Members' questioning of the representatives from HHCT and the CCG. The first public participant explained that Huntingdonshire is facing a significant increase in its population and asked how a merged Trust would cope with this. Mr McCarthy explained that part of the reason why the Trusts want to merge is so that services can be sustained at Hinchingbrooke to support this increase in population.

The second public participant stated that they thought it looked a complex and difficult merger and asked why was PSHFT bidding to run outpatient services at Doddington and Ely instead of concentrating on the merger. It was explained that no decision has yet been made on those units and at the moment those services are run by Hinchingbrooke. The contract won't be signed before September 2017.

The third public participant spoke about research on NHS Hospital mergers and quoted studies that have stated that mergers don't work. They added that the merger is a big risk and believes it to be reckless that there is no 'Plan B'. Mr McCarthy replied that mergers are risky however the Trusts are mitigating those risks by speaking with the Chief Executives of merged organisations that are deemed to be successful and those that are less successful so the Trusts can learn from past experiences.

The fourth public participant told the Panel that when Mr McCarthy arrived he stated that it was his intention to make Hinchingbrooke one of the top 10 hospitals in the country but he immediately started working with PSHFT on a merger. In their view the 'Plan B' option would be the closure of Hinchingbrooke. Mr McCarthy replied that Hinchingbrooke still aims to become one of the top 10 hospitals in the country however to do that the Trusts must merge in order to sustain services at Hinchingbrooke.

The fifth public participant advised that the merger should be treated with extreme caution and referenced a report from 2012 which outlined the shortfalls at PSHFT. Mr McCarthy explained that PSHFT has had some challenging times but the Trust is in a better position now than four years ago.

The sixth public participant explained that he believed unsustainable is a business term rather than a clinical term and considered the term overspend to be a manipulative use of words. He urged Members to speak about the Sustainability and Transformation Plan (STP). Ms Dowling explained that the STP is still being developed and sets out a plan rather than making decisions. Decisions on significant changes to healthcare delivery would be made following public consultation.

The seventh public participant stated that it was disappointing to see the former Medical Director at HHCT replaced with someone from outside the area as this now means there are five people from outside the area on the Board. In response, Dr Clements explained that her predecessor retired and Chief Executives and Medical Directors are increasingly appointed from outside to bring in experience from



elsewhere.

A follow up question was asked about when the STP can be shared. In response, Members were told that the STP will be shared after 22nd October 2016 so long as the plan is signed off by the regulator.

As a final question, Members asked again about a 'Plan B' to which Mr McCarthy stated that the Trusts have previously considered and reviewed other options and the merger has come out as the best option.

*(At 9.47pm, having answered questions raised, Mr McCarthy, Dr Clements and Ms Dowling left the meeting.)*

#### Panel deliberations and conclusions

In deliberating, the Chairman expressed concern that the Trusts had not considered a fall-back position or 'Plan B' and that there is no contingency if the merger goes wrong. However, another Member commented that any 'Plan B' would have to be sensible and achievable.

A Member expressed concern about studies finding that 46% of the mergers don't work and considered that the risk to all three hospitals was huge and too big a decision to be based on vague conversations and minimal evidence.

In response to a question in regards to what Cambridgeshire County Council have to say, the Panel were informed that Councillor A Dickinson would be attending a Joint Scrutiny Meetings by Cambridgeshire County Council and Peterborough City Council as a co-opted Member on 17th October and 9th November. Members noted that as a co-opted Member Councillor Dickinson would have no voting rights.

The Panel noted that the number of potential redundancies, 140, has doubled since Mr McCarthy last attended a meeting of the Panel.

Members stated that it appears to them that the Trusts have come up with a solution and then made the Full Business Case fit the solution.

The Panel found it staggering that the Trusts are allowed to go into further debt to pay for the cost of transitioning to a merged Trust.

On a positive note the Panel, congratulated HHCT being rated as 'good' by the Care Quality Commission. They would like the Trust to ensure that the goodwill of staff is not taken advantage of.

In response to the information that was presented by the CCG, the Members are keen to see minor injury and outpatient services in Fenland and East Cambridgeshire thrive if this will take pressure off accident and emergency services at Hinchingsbrooke hospital.

The Panel are concerned that the CCG's plans, whilst optimistic are based on unrealistic assumptions of their ability to recruit and train staff to deliver more care in the community.

The Panel considered the evidence they received and reached the following conclusions on the Full Business Case for the merger of HHCT and PSHFT:

- 1) Members are disappointed that there was no reply or even acknowledgement of receipt of the letter the Panel had sent following the first Special Meeting until the day before the second Special Meeting.
- 2) The Panel recognises that the Trusts have taken on board the Panel's previous concerns regarding public engagement but remains concerned that the pace of the public engagement still does not allow the public to be fully engaged and consulted.
- 3) The Panel is concerned that there is no consideration of a possible failure of the merger and suggests that there should be a 'Plan B'. It was noted that a significant proportion of mergers elsewhere have failed and the Panel has doubts about the assumptions made on the ability of a merged trust to recruit more staff to work on the Hinchingsbrooke site.
- 4) The Panel remains concerned about a 'democratic deficit'. A merged Council of Governors would see the 'North' (Peterborough and Stamford) have a combined representation of 11 public members and 4 staff members compared with 6 public members and 3 staff members for Huntingdonshire. Members feared that the 'North' would be able to outvote Huntingdonshire and therefore decisions could favour Peterborough and Stamford hospitals.
- 5) The Panel is keen that the Trust continues to involve the Council in the development of the Health Campus.
- 6) The Panel welcomes the recent "Good" rating awarded to Hinchingsbrooke Hospital by the CQC and acknowledges the work undertaken by the staff to achieve this.

The Panel resolved to ask the Cabinet to consider the points above and include them in a response to the Trusts. Furthermore the Panel would like the Cabinet to forward the response onto the NHS regulator and the District's two Members of Parliament.

*(At 7.52pm, during the consideration of this item, Councillor P A Jordan entered the room.)*

*(At 9.47pm, during the consideration of this item, Councillors A Dickinson, R B Howe and J M Palmer left the room.)*

*(At 9.49pm, during the consideration of this item, Councillor A Dickinson entered the room.)*

*(At 10.04pm, during the consideration of this item, Councillor P A Jordan left the room.)*

Chairman



## NOTICE OF EXECUTIVE KEY DECISIONS INCLUDING THOSE TO BE CONSIDERED IN PRIVATE

**Prepared by** Councillor R B Howe  
**Date of Publication:** 21 October 2016  
**For Period:** 1st November 2016 to 28th February 2017

Membership of the Cabinet is as follows:-

Councillor R B Howe	Executive Leader of the Council
Councillor D Brown	Executive Councillor for Strategic Partnerships and Shared Services
Councillor G J Bull	Executive Councillor for Planning Policy, Housing and Infrastructure
Councillor R C Carter	Executive Councillor for Environment, Street Scene and Operations
Councillor S Cawley	Executive Councillor for Organisation and Customer Services
Councillor S Criswell	Executive Councillor for Community Resilience
Councillor J A Gray	Executive Councillor for Strategic Resources
Councillor R Harrison	Executive Councillor for Business, Enterprise and Skills
Councillor J M Palmer	Executive Councillor for Leisure and Health
Councillor D M Tysoe	Executive Councillor for Operational Resources

Notice is hereby given of:

- Key decisions that will be taken by the Cabinet (or other decision maker)
- Confidential or exempt executive decisions that will be taken in a meeting from which the public will be excluded (for whole or part).

A notice/agenda together with reports and supporting documents for each meeting will be published at least five working days before the date of the meeting. In order to enquire about the availability of documents and subject to any restrictions on their disclosure, copies may be requested by contacting the Democratic Services Team on 01480 388169 or E-mail [Democratic.Services@huntingdonshire.gov.uk](mailto:Democratic.Services@huntingdonshire.gov.uk).

Agendas may be accessed electronically at [www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk).

Formal notice is hereby given under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 that, where indicated part of the meetings listed in this notice will be held in private because the agenda and reports for the meeting will contain confidential or exempt information under Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 (as amended) and that the public interest in withholding the information outweighs the public interest in disclosing it. See the relevant paragraphs below.

Any person who wishes to make representations to the decision maker about a decision which is to be made or wishes to object to an item being considered in private may do so by emailing [Democratic.Services@huntingdonshire.gov.uk](mailto:Democratic.Services@huntingdonshire.gov.uk) or by contacting the Democratic Services Team. If representations are received at least eight working days before the date of the meeting, they will be published with the agenda together with a statement of the District Council's response. Any representations received after this time will be verbally reported and considered at the meeting.

**Paragraphs of Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 (as amended) (Reason for the report to be considered in private)**

1. Information relating to any individual
2. Information which is likely to reveal the identity of an individual
3. Information relating to the Financial and Business Affairs of any particular person (including the Authority holding that information)
4. Information relating to any consultations or negotiations or contemplated consultations or negotiations in connection with any labour relations that are arising between the Authority or a Minister of the Crown and employees of or office holders under the Authority
5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings
6. Information which reveals that the Authority proposes:-
  - (a) To give under any announcement a notice under or by virtue of which requirements are imposed on a person; or
  - (b) To make an Order or Direction under any enactment
7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

Huntingdonshire District Council  
 Pathfinder House  
 St Mary's Street  
 Huntingdon PE29 3TN.

- Notes:- (i) Additions changes from the previous Forward Plan are annotated \*\*\*  
 (ii) Part II confidential items which will be considered in private are annotated ## and shown in italic.

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Reasons for the report to be considered in private.	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Cambridgeshire and Peterborough Devolution Proposal ***	Cabinet	17th Nov 2016		Joanne Lancaster, Managing Director Tel No. 01480 388301 or email: Jo.lancaster@huntingdonshire.gov.uk		D Brown	Economy and Growth
Street Cleansing Service Specification - Implementation Update ***	Cabinet	17th Nov 2016		Neil Sloper, Head of Operations Tel No. 01480 388635 or email: Neil.Sloper@huntingdonshire.gov.uk		R Carter	Communities and Environment

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Reasons for the report to be considered in private	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Treasury Management 6 Month Performance Review ***	Cabinet	17th Nov 2016		Clive Mason, Head of Resources Tel No. 01480 388157 or email: Clive.Mason@huntingdonshire.gov.uk		J A Gray	Performance and Customers
Contractual Arrangements and Potential Improvement Programme, Hinchingsbrooke Country Park *** ##	Cabinet	17th Nov 2016		Neil Sloper, Head of Operations Tel No. 01480 388635 or email: Neil.Sloper@huntingdonshire.gov.uk		R Carter	Communities and Environment
Approval of Council Tax Base 2017/18 21	Section 151 Officer	1st Dec 2016		Ian Sims, Local Taxation Manager, Local Taxation Manager Tel No. 01480 388138 or email: Ian.Sims@huntingdonshire.gov.uk		J Gray	Performance and Customers
Review of the Council's Street Markets	Cabinet	15th Dec 2016		Neil Sloper, Head of Operations Tel No. 01480 388635 or email: Neil.Sloper@huntingdonshire.gov.uk		R Carter	Communities and Environment
Discretionary Rate Relief Policy	Cabinet	15th Dec 2016		Ian Sims, Local Taxation Manager, Local Taxation Manager Tel No. 01480 388138 or email: Ian.Sims@huntingdonshire.gov.uk		D Tysoe	Performance and Customers
Rural Settlement List	Cabinet	15th Dec 2016		Ian Sims, Local Taxation Manager, Local Taxation Manager Tel No. 01480 388138 or email: Ian.Sims@huntingdonshire.gov.uk		D Tysoe	Performance and Customers
Cambridgeshire Housing Adaptations Policy ***	Cabinet	15th Dec 2016		Caroline Hannon, Housing Strategy Manager Tel No. 01480 388203 or email: caroline.hannon@huntingdonshire.gov.uk		G Bull	Communities and Environment

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Reasons for the report to be considered in private	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Coneygear Court - Lease and Management Arrangement ***	Cabinet	15th Dec 2016		Jon Collen, Housing Needs and Resources Manager Tel No. 01480 388220 email: Jon.Collen@huntingdonshire.gov.uk		D Tysoe	Performance and Customers
Discretionary Council Tax Discount Policy ***	Cabinet	15th Dec 2016		Ian Sims, Local Taxation Manager, Local Taxation Manager Tel No. 01480 388138 email:ian.Sims@huntingdonshire.gov.uk		D Tysoe	Performance and Customers
Waste Round Reconfiguration - Implementation Update	Cabinet	19th Jan 2017		Neil Sloper, Head of Operations Tel No. 01480 388635 or email: Neil.Sloper@huntingdonshire.gov.uk		R Carter	Communities and Environment
Annual Review Green Space and Play Provision ***	Cabinet	9th Feb 2017		Neil Sloper, Head of Operations Tel No. 01480 388635 or email: Neil.Sloper@huntingdonshire.gov.uk		R Carter	Communities and Environment
2017/18 Revenue Budget and Medium Term Plan Financial Strategy 2018/19 to 2021/22 ***	Cabinet	9th Feb 2017		Clive Mason, Head of Resources Tel No. 01480 388157 or email: Clive.Mason@huntingdonshire.gov.uk		J A Gray	Performance and Customers
Treasury Management Strategy 2017/18 ***	Cabinet	9th Feb 2017		Clive Mason, Head of Resources Tel No. 01480 388157 or email: Clive.Mason@huntingdonshire.gov.uk		J A Gray	Performance and Customers

**Public**  
**Key Decision - Yes**

## HUNTINGDONSHIRE DISTRICT COUNCIL

**Title/Subject Matter:** Street Cleansing – Update Report.

**Meeting/Date:** Overview and Scrutiny Panel (Communities & Environment)  
– 1st November 2016  
Cabinet – 17th November 2016

**Executive Portfolio:** Councillor Robin Carter – Executive Councillor for the Environment, Street Scene and Operations

**Report by:** Matt Chudley – Operations Manager (Environmental Services)

**Ward(s) affected:** All

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### Executive Summary:

1. The report provides an update on the street cleansing activities delivered by the integrated Street Scene Service and outlines proposals to realign the service delivery arrangements following 9 months of operating to the Service Specification for Street Cleansing approved by the Cabinet in January 2016.
2. The scope of the street cleansing works provided by the integrated Street Scene Service area as follows:

<b>Street Cleansing Functions</b>
• Cleansing of Highway and adjacent verge, amenity planted areas and open grass areas.
• Litter bin emptying.
• Cleansing of gullies.
• Cleansing of Industrial Estates.
• Removal of fly tipped materials from Council owned land and the Highway.
• Removal of graffiti and flyposting that is offensive or on a Public Building.

3. This is the first year such a formal performance management regime has been applied to street cleansing activities and it evidences that real progress is being made towards delivering the specified service standards in the Street Cleansing Service Specifications.
4. The Street Scene Service management team based on the performance outturn have reviewed the current service delivery arrangements for street cleansing and are proposing the following realignments to service delivery arrangements:

- a) Creation of a three operative reactive team to deal with ad hoc works. This team will also have responsibilities for programmed works of weed ripping to build on the improved weed treatment programme, leaf clearance and litter picking of A1/A14 slip roads and roundabouts only. This will be achieved through the reorientation of the work regimes of the Highways Team.
  - b) Following a review of the 'beat sheets' cleansing of additional key footpaths and cycle routes will be added to be delivered within the existing resource basis as productivity gains.
  - c) Creation of an annual programme for a deep clean of all adopted residential areas District wide to be delivered within the existing resource base as productivity gains.
  - d) Absorbing the litter bins currently emptied by the Waste Service into street cleansing rounds. This will create a clearer reporting stream on litter bin issues and a clearer line of accountability to residents.
  - e) Realignment of channel sweeping to bimonthly for rural areas; monthly for towns; and weekly for high profile areas, (town centre sweeping remains unchanged). This is proposed following a review of the actual sweepings being collected on the current sweeping frequencies and this evidences that moving from sweeping every four weeks to every eight weeks in the villages will still deliver the specified service standards. This will allow the redeployment of resources to activities such as weed pulling and deep cleansing of residential areas.
  - f) Revised weekend working arrangements in the winter months with Saturday only full weekend working; with a Team Leader on call for emergencies on Sunday mornings. This will give us additional capacity in the working week for the proposed enhancements detailed above, a) to e).
  - g) Cessation of loan working in rural areas by doubling up work teams and merging beats. This will allow more efficient working and more litter picking to be done whilst emptying litterbins.
  - h) Standardisation of replacement litterbins across the District to get better value for money.
5. The proposed realignment of service delivery will be clear enhancement to the current service delivery arrangements and will be delivered within the existing resources base.

**Recommendations:**

- 1. The review of the performance of the Street Scene Service in the delivery of street cleansing activities detailed in this report gives the Panel the opportunity to appraise the impact of previous scrutiny work and to influence the future development of service delivery arrangements for street cleansing activities.
- 2. The Cabinet is recommended to endorse the proposed re-alignments of street cleansing service delivery arrangements outlined in the report.



## 1. PURPOSE OF REPORT

- 1.1 The report provides an update on the street cleansing functions delivered by the integrated Street Scene Service and outlines proposals to realign the service delivery arrangements following 9 months of operating to the Service Specification for Street Cleansing approved by the Cabinet in January 2016.

## 2. BACKGROUND

- 2.1 The current service delivery arrangements were endorsed by the Cabinet in January 2016 and they have been developed to deliver the service delivery requirements and standards set out in the Service Specifications for Street Cleaning. The current service delivery arrangements were a fundamentally remodelling of previous service delivery arrangements for street cleansing and involved the introduction of working on an area basis. The purpose being to introduce a more holistic and customer focused approach. This included the following:

- Area based management arrangements for the service;
- Area staff deployment arrangements for street cleansing, specifically the areas to be maintained by each team;
- New mechanical sweeping regimes to optimise the use of capital equipment;
- More comprehensive arrangements for weed treatment.

- 2.2 The scope of the street cleansing works provided by the integrated Street Scene Service area as follows:

<b>Street Cleansing Functions</b>
• Cleansing of Highway and adjacent verge, amenity planted areas and open grass areas.
• Litter bin emptying.
• Cleansing of gullies.
• Cleansing of Industrial Estates.
• Removal of fly tipped materials from Council owned land and the Highway.
• Removal of graffiti and flyposting that is offensive or on a Public Building.

- 2.3 The **Area Based Staff Deployment Arrangements:** Detailed overleaf in Table 1 are the current area based staff deployment arrangements for street cleansing:

**Table 1: Area Based Staff Deployment Arrangements for Street Cleansing Activities**

Street Cleansing	Team Leader	Driver/ Operatives	Operatives	Total Staffing
<b>South Zone:</b>				
Team Leaders/Road Sweeper Drivers	2	0	0	2
Street Orderly – Huntingdon	0	0	1	1
Street Orderly - St Neots			1	1
Precinct Sweeper - Huntingdon (with extended cleansing routes)	0	1	0	1
Precinct Sweeper - St Neots (with extended cleansing routes)	0	1	0	1
Response Team – Huntingdon	0	1	1	2
Response Team - St Neots	0	1	1	2
Response Team - Rural Areas	0	1	1	2
Support Resource - Rural Areas	0	1	0	1
<b>Sub-total (South Zone)</b>	<b>2</b>	<b>6</b>	<b>5</b>	<b>13</b>
<b>North Zone:</b>				
Team Leaders/Road Sweeper Drivers	2	0	0	3
Street Orderly - St Ives			1	1
Precinct Sweeper - St Ives (with extended cleansing routes)	0	1	0	1
Response Team - St Ives	0	1	1	2
Response Team - Ramsey & Villages	0	1	1	2
Support Resource - Rural Areas	0	1	0	1
<b>Sub-total (North Zone)</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>9</b>
<b>Highways Team (laybys, arterial routes &amp; A1/A14)</b>	<b>0</b>	<b>2</b>	<b>3</b>	<b>5</b>
<b>Parks &amp; Play Areas Team</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>
<b>Total Staffing</b>	<b>5</b>	<b>13</b>	<b>12</b>	<b>30</b>

2.4 **Mechanical Sweeping Regimes:** To better deliver Environmental Protection Act standards and to optimise the use of the existing capital equipment to ensure improved value for money in the service delivery arrangements new mechanical sweeping regimes were introduced. These were based on four weekly sweeping

cycles achieved through better and extended use of precinct sweepers in the market towns.

- 2.5 **Arrangements for Weed Treatment:** A specialist sub-contractor has been retained to undertake a cyclic programme of weed treatment across the District based on all towns and villages having three treatments annually. This was funded from the realignment of existing resources within the Operations Service.
- 2.6 **The Highways Team (laybys, arterial routes & A1/A14) Team:** The scope of work undertaken by the team has had to be reduced after two significant health and safety near misses for the team when working on the A1. Consequently the work of the team has been reduced down to cleansing of slip roads on a six week frequency, cleansing of laybys and arterial routes. Options for retaining a specialist highways contractor to carry out an annual cleanse of the A1 and A14 involving a rolling road closure is being explored.
- 2.7 Detailed in Table 2 below are the performance targets set for the next five years in the 2016/17 Service Plan for the Operations Service for street cleansing activities.

**Table 2: Adopted Performance Targets for the Street Scene Cleansing**

<b>Key Performance Indicator – Corporate Plan</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>
Street cleansing works to standard (new).	80%	82%	86%	88%	90%
NI195 results for street cleansing, (graded A-B) (new).	80%	85%	90%	92%	94%
Street cleansing service requests resolved in 5 working days (new).	80%	82%	86%	88%	90%
Residents satisfied with street cleansing services (new).	60%	64%	68%	72%	75%

- 2.8 The performance of street cleansing activities is measured through the following performance indicators:
- The number of service requests for work received from residents through the Call Centre.
  - The resolution of these service requests within the target time of 5 working days.
  - The number of formal complaints received from residents through the Call Centre.
  - The results of independent site inspections of work completed on site against the set service standards set in the Street Cleansing Service Specification. The inspections are based on NI195 Audits that tie back to the standards set (A to D) in the Environmental Protection Act. The performance target set for 2016/17 is that 80% of sites when inspected must be at Standard A or B. Going forward it is proposed to enter into reciprocal auditing arrangements with neighbouring councils to further test the quality of service being delivered.
- 2.9 The outcome of performance to the end of August 2016 against these performance indicators is set out in Table 3 below:

**Table 3: Performance Outturn for Street Cleansing Activities to August 2016**

Performance Indicator	Annual Target	Actual Performance
Service requests for street activities.	80% to be received within 5 working days.	341 service requests of which 79.2% have been resolved within 5 working days.
The number of formal complaints received from residents regarding street cleansing.	Less than 3 per month.	From April 2016 to August 2016 there have been no complaints received regarding street cleansing.
Independent inspection results of street cleansing works to standard when completed.	80% of works on site to standard when inspected.	3,139 audits have been completed from April 2016 to August 2016 of which 90.7% work was to standard.

- 2.10 This is the first year such a formal performance management regime has been applied to Street Scene activities and it evidences that real progress is being made towards delivering the specified service standards in the Street Cleansing Service Specifications.

### 3 PROPOSED SERVICE DLEIVERY REALIGNMENTS

- 3.1 The Street Scene Service management team based on the performance outturn proposing the following realignment to service delivery arrangements:
- a) Creation of a three operative reactive team to deal with ad hoc works. This team will also have responsibilities for programmed works of weed ripping to build on the improved weed treatment programme, leaf clearance and litter picking of A1/A14 slip roads and roundabouts only. This will be achieved through the reorientation of the work regimes of the Highways Team.
  - b) Following a review of the 'beat sheets' cleansing of additional key footpaths and cycle routes will be added to be delivered within the existing resource base as productivity gains.
  - c) Creation of an annual programme for a deep clean of all adopted residential areas District wide to be delivered within the existing resource base as productivity gains.
  - d) Absorbing the litter bins currently emptied by the Waste Service into street cleansing rounds. This will create a clearer reporting stream on litter bin issues and a clearer line of accountability to residents.
  - e) Realignment of channel sweeping to bimonthly for rural areas; monthly for towns; and weekly for high profile areas, (town centre sweeping remains unchanged). This is proposed following a review of the actual sweepings being collected on the current sweeping frequencies and this evidences that moving from sweeping every four weeks to every eight weeks in the villages will still deliver the specified service standards. This will allow the re-deployment of resources to activities such as weed pulling and deep cleansing of residential areas.
  - f) Revised weekend working arrangements in the winter months with Saturday only full weekend working; with a Team Leader on call for emergencies on Sunday mornings. This will give additional capacity in the working week for the proposed enhancements detailed above, a) to e).

g) Cessation of loan working in rural areas by doubling up work teams and merging beats. This will allow more efficient working and more litter picking to be done whilst emptying litterbins.

h) Standardisation of replacement litterbins across the District to get better value for money.

3.2 The proposed realignment of service delivery will be a clear enhancement to the current service delivery arrangements and will be delivered within the existing resources base.

#### **4. COMMENTS OF OVERVIEW & SCRUTINY PANEL**

4.1 Comments of the Panel will be included in the future reports to the Cabinet regarding the delivery of street cleansing activities.

#### **5. KEY IMPACTS/RISKS AND HOW THESE WILL BE ADDRESSED**

5.1 The service specifications, service standards and street cleansing regimes have been developed to reduce the risk of the Council failing to properly protect, develop and maintain the public realm environment of the District.

#### **6. WHAT ACTIONS WILL BE TAKEN/TIMETABLE FOR IMPLEMENTATION**

6.1 Independent monitoring of service standards has been put in place along with standardised performance reporting to be able to evidence the standards of service being delivered.

#### **7. LINK TO THE CORPORATE PLAN**

7.1 The measures contained in this report will contribute to the Corporate Plan as follows:

a) Further enhancing the built and green environment of the District.

b) The Operations Service continues becoming more business-like and efficient in the way it delivers services.

c) The proposed realigned service delivery arrangements will ensure the Operations Service better aligns with the principles and requirements of the Council's Customer Services Strategy.

#### **8. CONSULTATION**

8.1 The service improvement plan adopted by the Operations Service includes a structure of on-going consultation with residents and service users; these will be used to test the performance in respect to the delivery of street cleansing activities detailed in this report from the users' perspective. The performance monitoring results will also be published to evidence to residents that specified service standards are being delivered.

#### **9. LEGAL IMPLICATIONS**

- 9.1 The proposals for realigning the street cleansing service delivery arrangements will better enable the Council to meet the requirements and environmental maintenance standards of the Environmental Protection Act.

## **10. RESOURCE IMPLICATIONS**

- 10.1 The proposed realigned street cleansing service delivery arrangements in this report will be delivered within existing resources and are sustainable within the existing resources profile of the Operations Service set out in the Council's Medium Term Financial Strategy.

## **11. OTHER IMPLICATIONS**

- 11.1 The outlined service delivery arrangements seek to ensure the delivery of an appropriate and equitable balance in the provision of the detailed environmental activities across the District.

## **12. REASONS FOR THE RECOMMENDED DECISIONS**

- 12.1 The review of the service delivery arrangements detailed in this report gives the Panel the opportunity to appraise the impact of previous scrutiny work and to influence the future development of service delivery arrangements for key street cleansing activities.

## **BACKGROUND PAPERS**

Street Cleansing Service Specification – approved by Cabinet on 12th January 2016.  
Street Scene Scoping Report – approved by Cabinet on 21st April 2016.

## **CONTACT OFFICER**

Name/Job Title: Matt Chudley – Operations Manager (Environmental Services)  
Tel No. 01480 388648

By virtue of paragraph(s) 3, 4 of Part 1 of Schedule 12A  
of the Local Government Act 1972.

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**Public**  
**Key Decision - No**

## HUNTINGDONSHIRE DISTRICT COUNCIL

<b>Title:</b>	Representation on External Organisations
<b>Meeting/Date:</b>	Overview and Scrutiny Panel (Communities and Environment) – 1st November 2016 Overview and Scrutiny Panel (Performance and Customers) – 2nd November 2016 Overview and Scrutiny Panel (Economy and Growth) – 3rd November 2016
<b>Executive Portfolio:</b>	Executive Leader of the Council
<b>Report by:</b>	Democratic Services Officer (Scrutiny)
<b>Wards affected:</b>	All

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### **Executive Summary:**

Huntingdonshire District Council has representation on 49 external organisations and this report supplies Overview and Scrutiny with an update from the representatives on those external organisations.

The external organisations have been divided according to where they broadly fit in terms of panel remit in order to allow the panels to focus in on areas of interest. This means that Communities and Environment have 39 under their remit, Economy and Growth have 8 under their remit and Performance and Customers have 2 under their remit.

Out of the 49 external organisations no update has been received in relation to 14 organisations and there was nothing to report from a further 3 organisations.

### **Recommendation:**

The Overview and Scrutiny Panels are invited to comment on the report and identify any individual organisation they would like a verbal update on at a future Panel meeting or receive further detail on.

## Communities and Environment

<b>1</b>	<b>Cambridgeshire Health and Well-Being Board</b>
Councillor J M Palmer	
-	
<b>2</b>	<b>Cambridgeshire Community Safety Strategic Board</b>
Councillor S Criswell	
Councillor Criswell has yet to attend a meeting of the Board.	
<b>3</b>	<b>Cambridgeshire Police and Crime Panel</b>
Councillor R B Howe with Councillor Mrs A Dickinson as a substitute.	
-	
<b>4</b>	<b>Huntingdonshire Local Strategic Partnership – Children and Young People</b>
Councillor J M Palmer	
-	
<b>5</b>	<b>Huntingdonshire Local Strategic Partnership – Health and Well-Being</b>
Councillor J M Palmer	
-	
<b>6</b>	<b>Huntingdonshire Local Strategic Partnership – Huntingdonshire Community Safety Partnership</b>
Councillor S Criswell	
Councillor Criswell was in attendance at the last meeting of the Partnership on 6th October 2016. The topics covered were: Police and Crime Panel; Transforming Lives; Oxmoor Assessment; Vulnerability; Reoffending and Community Resilience.	
<b>7</b>	<b>Recycling in Cambridgeshire and Peterborough Board</b>
Councillor R C Carter	
Councillor Carter attended the Board meeting on 27th September 2016. In attendance were representatives from Cambridgeshire County Council, Peterborough City Council and Cambridgeshire's District Councils. At the meeting the Board reviewed the new incineration waste disposal method by Peterborough City Council and had presentations on types of packaging and the way the industry was moving forward. There was nothing of note that affects HDC.	
<b>8</b>	<b>Cambridgeshire Armed Forces Community Covenant Board</b>
Councillor R Harrison	
The last meeting was week commencing 10th October however Councillor Harrison was unable to attend. There have only been two meetings this year. The topic for discussion is general conversation regarding the Board. There is nothing of note that affects HDC.	

<b>9</b>	<b>Huntingdonshire Volunteer Centre – District</b>
Councillors D Harty and K M Baker	
Councillor Baker attended a meeting on 14th September 2016. Funding was discussed now that their grants have been reduced. A report was presented on how their new shop in Huntingdon was doing.	

<b>10</b>	<b>Great Fen Project Steering Group</b>
Councillors G J Bull and D Watt	
Councillor Watt attended a meeting of the Group on 26th September 2016. He is currently in dialogue with the group regarding some ideas. The next meeting is November 2016.	

<b>11</b>	<b>Internal Drainage Board – Alconbury and Ellington</b>
Councillors K M Baker and J White	
Councillor Baker attended the Board meeting on 7th June 2016. Topics discussed were: the proposed drainage work 2016/17 (which was agreed), the flooding of Alconbury in March 2016 and the lack of maintenance of Alconbury brook by the IDB.	

<b>12</b>	<b>Internal Drainage Board – Benwick</b>
Councillor J M Palmer	
–	

<b>13</b>	<b>Internal Drainage Board – Bluntisham</b>
Councillor M Francis	
–	

<b>14</b>	<b>Internal Drainage Board – Conington and Holme</b>
Councillor T Alban	
The Board has not met since Councillor Alban was appointed to it and it won't meet again until June 2017.	

<b>15</b>	<b>Internal Drainage Board – Holmewood and District</b>
Councillor D Watt	
The next scheduled meeting is November 2016.	

<b>16</b>	<b>Internal Drainage Board – Ramsey First (Hollow)</b>
Councillor J M Palmer	
–	

<b>17</b>	<b>Internal Drainage Board – Ramsey Fourth (Middle Moor)</b>
Councillor J M Palmer	
–	

<b>18</b>	<b>Internal Drainage Board – Ramsey, Upwood and Great Raveley</b>
Councillors R B Howe and P L E Bucknell	
Councillor Bucknell attended meetings on 7th January 2016 and 19th May 2016. At the meetings there was discussion of a new pumping station and some buildings too near the IDB water course.	

<b>19</b>	<b>Internal Drainage Board - Sawtry</b>
Councillors R G Tuplin and D M Tysoe	
Councillor Tuplin attended a Board meeting in June 2016 where various issues were discussed and the rates were fixed for next year. Concerns were expressed regarding the threat of further flooding in the village during very heavy rainfall.	

<b>20</b>	<b>Internal Drainage Board – Sutton and Mepal</b>
Councillor S Criswell	
Councillor Criswell has yet to attend a meeting of the Board.	

<b>21</b>	<b>Internal Drainage Board – The Ramsey</b>
Councillors E R Butler and J M Palmer	
Nothing to report.	

<b>22</b>	<b>Internal Drainage Board – Warboys, Somersham and Pidley</b>
Councillors G J Bull and Mrs J Tavener	
A meeting will take place in November 2016.	

<b>23</b>	<b>Internal Drainage Board – Whittlesey</b>
Councillor D Watt	
The next scheduled meeting is November 2016.	

<b>24</b>	<b>Internal Drainage Board – Woodwalton Drainage Commissioners</b>
Councillor R B Howe	
–	

<b>25</b>	<b>Little Gransden Aerodrome Consultative Committee</b>
Councillor R J West	
The committee meets twice a year (in April and November) however Councillor West does not attend the committee but receives a copy of the minutes which include flying complaints over the village and events over the next six months.	

<b>26</b>	<b>Local Water Forum</b>
Councillor Mrs R E Mathews	
Nothing to report.	

<b>27</b>	<b>Luminus Homes</b>
Councillors R Fuller, R C Carter, Mrs R E Mathews and J White	
<p>Councillor Fuller was invited to one meeting of Luminus Homes at which he was permitted to sit in when the accounts were noted and then was asked to leave while the board discussed the remainder of the business. Luminus has not registered any of the HDC representatives with Companies House and as such they are refusing to allow them to take part in the meetings.</p> <p>Councillor Carter attended the Annual Board meeting on 27th July 2016. The only item was in relation to the need for HDC to remain a representative on the Board</p>	

<b>28</b>	<b>Luminus Group (Parent)</b>
Councillor R Fuller	
Councillor Fuller is sure that there have been meetings of the Luminus Group board but he has not been notified of them or invited to attend.	

<b>29</b>	<b>Oak Foundation</b>
Councillor D Harty	
-	

<b>30</b>	<b>Middle Level Commissioners</b>
Councillor G J Bull	
This meeting is to be arranged.	

<b>31</b>	<b>Oxmoor Community Action Group</b>
Councillor Mrs J Tavener	
-	

<b>32</b>	<b>Red Tile Wind Farm Trust Fund Ltd</b>
Councillor P L E Bucknell	
Councillor Bucknell attended meetings on 26th January 2016 and 28th June 2016 and will attend a meeting on 27th October 2016. The Fund has received 15 applications for grants and most have been approved.	

<b>33</b>	<b>Stilton Children and Young People's Facilities Association</b>
Councillor T Alban	
Councillor Alban has been to one meeting and one site visit this calendar year and he is also in regular contact with the Chairman.	

<b>34</b>	<b>Trustees of Kimbolton School Foundation</b>
Councillor J A Gray	
<p>Councillor Gray attends approximately 15 meetings a year, as well as approximately 6 social functions. Councillor Gray is the current Chairman of the Finance Committee. The school continues to value the HDC representation on the Governing Board. The discussions are wide ranging around the subject of Education but with the heritage aspect of the castle, a clear role for planning and Councillor Gray's links with HDC have proved useful in that respect. Councillor Gray brings all issues of relevance to the attention of the respective officers as and when they occur.</p>	
<b>35</b>	<b>Cambridgeshire Consultative Group for the Fletton Brickworks Industry</b>
Councillor E R Butler	
Nothing to report.	
<b>36</b>	<b>Little Barford Power Station Liaison Committee</b>
Councillor J E Corley	
-	
<b>37</b>	<b>Needingworth Quarry Local Liaison Committee</b>
Councillors R C Carter and M Francis	
<p>Councillor Carter attended the Committee on 19th September 2016. The Committee received updates from the Quarry Operator and the RSPB on how the site is developing. There was nothing of note that affects HDC.</p>	
<b>38</b>	<b>Warboys Landfill Local Liaison Group</b>
Councillor P L E Bucknell	
<p>The Group meets yearly and Councillor Bucknell attended on 20th October 2016. Topics discussed include: site operations; sites of special scientific interest (SSSI); recycling plant and restoration plan.</p>	
<b>39</b>	<b>Cambridgeshire County Council Health Committee</b>
Councillor Mrs A Dickinson	
<p>Councillor Dickinson has been co-opted onto the Joint Committee the County Council and Peterborough City Council have decided to form for the scrutiny of the merger of Hinchingsbrooke Health Care NHS Trust and Peterborough and Stamford Hospitals NHS Foundation Trust. The first meeting on 28th September 2016 was to sort out terms of reference, the second meeting on 17th October 2016 was to gather evidence and the final meeting on 9th November 2016 is to draw conclusions.</p>	

**CURRENT ACTIVITIES OF THE ECONOMY AND GROWTH AND PERFORMANCE AND CUSTOMERS PANELS**

<b>STUDY</b>	<b>OBJECTIVES</b>	<b>PANEL</b>	<b>STATUS</b>
Car Park Fees	To review all the options for car park fees and determine what option is best for the District.	Economy and Growth	<p>Following the submission of the Review of Fees and Charges – Car Parks, to its meeting in October 2016, the Panel decided to include the topic of Car Park Fees on to its work programme.</p> <p>This work stream is currently on hold until the Cabinet have made a decision on the Review of Fees and Charges – Car Parks report.</p>
Local Plan To 2036	To scrutinise the work of Officers in the delivery of the Council's Local Plan to 2036.	Economy and Growth	The Panel had previously decided that this topic is the number one priority on the work programme. The Panel will continue to receive update reports on the topic. In addition the Chairman has agreed to become the Panel's expert on the topic.
Devolution	To examine the District's role in Devolution.	Economy and Growth	Members decided that before appointing a Panel expert, the Executive Councillor responsible for the topic should attend a future Panel meeting and explain what work has been done so far. To that end the Executive Leader is to update Members on Devolution at its meeting in November 2016.
Community Resilience Plan including relationships with Parish and Town Councils and the County Council	To examine how the Community Resilience Plan will affect the Council's relationships with the wider community.	Economy and Growth	Members decided that before establishing a task and finish group, the Executive Councillor responsible for the topic should attend a future Panel meeting and explain what work has been done so far.
Housing Working Group	The working group want to scrutinise the Housing Strategy.	Economy and Growth	<p>Members decided that a Housing Working Group (formally known as the Affordable Housing Working Group and the Registered Social Providers Working Group) should be resurrected to review housing policy as and when required.</p> <p>The Panel agreed to invite the Executive Councillor responsible for the topic to a future Panel meeting and explain what work has been done so far.</p>

<b>STUDY</b>	<b>OBJECTIVES</b>	<b>PANEL</b>	<b>STATUS</b>
Town Centres/High Street Viability	To scrutinise the effects of the current policies affecting town centres in order to shape future policies and town centre use.	Economy and Growth	Members decided that before establishing a task and finish group, the Executive Councillors responsible for the topic should attend a future Panel meeting and explain what work has been done so far.
Homelessness Accommodation (Coneygear Court)	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Shared Services Strategy	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Cambridgeshire County Council Budget Scrutiny	To review the Cambridgeshire County Council's Budget proposals and assess their impact upon Huntingdonshire and its residents.	Performance and Customers	<p>The Working Group comprised of Councillors T Alban, D Brown, G Bull, Mrs S J Conboy, S Criswell, M Francis, D A Giles, T Hayward, B Hyland, P Kadewere, T D Sanderson, M Shellens and R J West.</p> <p>Meetings were held on 14th and 19th January 2016 to scrutinise the various aspects of the County Council's Budget Proposals.</p> <p>The Managing Director and Executive Leader have met with the Chief Executive Officer and Leader of Cambridgeshire County Council and following the meeting a report will be submitted by Cambridgeshire County Council which be available to the Overview and Scrutiny Panels. The Managing Director confirmed that the process of budget scrutiny will take place again this Municipal Year (2016/17).</p>
Commercialisation	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires



STUDY	OBJECTIVES	PANEL	STATUS
			scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Trade Union Recognition	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Use of Council Assets	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Taxi and Hackney Carriages Policies	To be decided.	Performance and Customers	Members agreed at the Scrutiny Work Programming Session on 20th September that this area requires scrutinising. The Panel will decide at its meeting on 2nd November whether to accept the item onto the work programme and how to proceed.
Bus Departure Levy	To explore the possibility of introducing a bus departure levy at the Council's bus stations.	Performance and Customers	<p>At its meeting in January 2016, the Overview and Scrutiny Panel (Finance and Performance) agreed that the Bus Departure Levy should be explored.</p> <p>To date no work has been done on the levy and the Panel have to decide whether to keep it on the work programme and how to proceed.</p>

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Panel Date	Decision	Action	Response	Date for Future Action
02/02/16	<p><b><u>Hinchingbrooke Hospital</u></b></p> <p>Lance McCarthy, CEO at Hinchingbrooke Hospital attended the Panel's meeting in February 2016 to discuss the hospital's improvement plan and collaboration with Peterborough and Stamford Hospitals Trust.</p>	<p>As a result of Mr McCarthy's attendance the Panel requested that a response is sent to both HHCT and PSHFT outlining Members' concerns of the proposed merger.</p>		
28/06/16	<p>Lance McCarthy attended the Panel's Special Meeting in June 2016 to discuss the proposed merger of Hinchingbrooke Health Care NHS Trust (HHCT) and Peterborough and Stamford Hospitals NHS Foundation Trust (PSHFT) and to participate in a public question and answer session.</p>	<p>A response has been sent to the Cabinet meeting in July 2016 for endorsement. A letter has been sent to the Chairman of HHCT outlining the Panel's views on the proposal.</p>	<p>As no response has been received from the Chairman of HHCT, the Panel propose to send another letter asking if he has received the first letter.</p>	21/09/2016
12/10/16	<p>Lance McCarthy attended the Panel's Special Meeting in October 2016 to discuss the Trusts' Full Business Case for the merger of HHCT with PSHFT.</p>	<p>The Members still had concerns with the proposal and have articulated these to the Cabinet so that they can decide if a Council response is appropriate.</p>	<p>The Cabinet are to decide whether a Council response to the proposals is necessary.</p>	20/10/2016
04/10/16	<p><b><u>Future of Hinchingbrooke Country Park, Paxton Pits, Godmanchester Nursery and Public Rights of Way</u></b></p> <p>Following a suggestion from Members who attended the Scrutiny Work Programming session in September 2016 the Panel agreed to add this topic to the work programme.</p>		<p>The Panel will receive an exempt report at its meeting in November 2016 on the contractual arrangements and potential improvement programme of Hinchingbrooke</p>	01/11/2016

Panel Date	Decision	Action	Response	Date for Future Action
			Country Park.	
<b>12/07/16</b>	<p><b><u>Waste Round Reconfiguration</u></b></p> <p>A report was presented to the Panel informing Members that the Operations Division was undertaking a Waste Round Reconfiguration.</p>	An update report was presented at the Panel meetings in September and October.	Further update reports are to be presented before the revised implementation deadline in February 2017.	<b>03/01/2017</b>
<b>04/10/16</b>	<p><b><u>Huntingdonshire CCTV Network</u></b></p> <p>At the request of the Executive Leader, Members agreed to examine the utilisation of CCTV in the market towns by Cambridgeshire Constabulary.</p>	The work is to be scoped out.		
<b>Quarterly</b>	<p><b><u>Reports Due/Regular Items</u></b></p> <p><b>Representatives on External Organisations</b> Selected Members represent the Council on various External Organisations.</p>	The Panel is to receive regular update reports.	Next report due at November's Panel meeting.	<b>01/11/2016</b>
<b>04/10/16</b>	<p><b>Huntingdonshire Community Safety Partnership</b> Annual review of the work of the Partnership.</p>	The 2016/17 report is scheduled to be presented to the Panel in October 2017.	A six month update report is due at a future meeting of the Panel.	<b>04/04/2017</b>
	<b>Children and Young People</b>			

Panel Date	Decision	Action	Response	Date for Future Action
03/02/15	Details of the thematic group's priorities received together with details of its terms of reference, membership and current matters being discussed. Presentation received.	The group meets four times per year in January, March, June and October.		
03/02/15	<p><b>Health and Wellbeing</b></p> Background information received on the thematic group's outcomes, terms of reference, membership and action plan.		Reports to be submitted to the ensuing panel meeting.	
2014-16	<p><b>Operation Service Policy Updates</b></p> The Panel has received the following: <ul style="list-style-type: none"> <li>• RECAP update</li> <li>• Garden Waste Contamination</li> <li>• Dry Recyclates Contamination</li> <li>• Lane End Collection Policy</li> <li>• Review of Waste Policies</li> <li>• Waste Service- Service Specification</li> <li>• Waste Round Reconfiguration</li> <li>• Street Cleansing Service Specification</li> <li>• Creation of the Integrated Street Scene Service</li> <li>• Needs Analysis of Open Space and Play Facilities</li> <li>• Street Scene Service Update</li> </ul>		Reports on the following are expected:  Grounds Maintenance Service Specification Update  Waste Round Reconfiguration Update  Open Spaces Water Safety Policy Review  Waste Service – Service Specification First Year Review  Street Cleansing Service Specification – Implementation Update	<b>06/12/2016</b>  <b>03/01/2017</b>  <b>03/01/2017</b>  <b>04/04/2017</b>  <b>01/11/2016</b>
12/10/16	<p><b>Cambridgeshire and Peterborough Clinical Commissioning Group</b></p> A report on the performance of the CCG was presented to the Panel at its special meeting in October 2016.	The CCG agreed to return to the Panel to inform Members of the System Transformation Programme (STP).	The System Transformation Programme (STP) is to be presented to a future meeting of the Panel.	<b>Date to be agreed</b>

Panel Date	Decision	Action	Response	Date for Future Action
07/07/15	<p><b>Redesign of Mental Health Services</b> The Panel received an update report on the Children and Adolescent Mental Health Service (CAMHS).</p>	<p>At the Panel meeting in March 2016, Mr Weller agreed to attend a future Panel meeting and update Members on the Urgent and Emergency Care Vanguard Programme.</p> <p>The Panel requested further updates at future meetings.</p>		<p><b>Date to be agreed</b></p> <p><b>Date to be agreed</b></p>